



## Zetland Court

At RMBI Care Co. we care for older Freemasons, their families and people in the wider community. We have a limited number of places which may be available to people who do not have a Masonic connection. These applications are reviewed by the relevant Home Manager on a case by case basis and they will advise on availability and the application process involved. Priority will always be given to Freemasons and their families.

Zetland Court provides care and support for people who, following an assessment, require residential care (low and high dependency) nursing or residential dementia support.

### Outline fee structure

Our care fees for self-funded and local authority funded residents are subject to a pre-admission needs assessment which is a requirement of admission, so the Home can fully understand the level of care and support required by each individual. For a range of prices, please contact the Home directly, but note these are subject to a full assessment.

Respite care may be offered, subject to availability and will depend on an assessment of a person's care needs. *(Please note all fees are subject to review on the 1<sup>st</sup> April every year.)*

All rooms are single occupancy; however some may carry a premium due to their size and/or facilities.

*The Home is able to provide shared facilities for couples if required but this will be subject to meeting the care needs of both individuals and will be charged as a rate per person.*

The age that people can enter an RMBI Care Co. Home is 55 and above, however people under this age may apply and their application will be considered by our Trustees.

We provide care to both self-funded residents and those that are local authority funded. Every resident who comes into our Home will have a financial assessment to ascertain their individual circumstances and how their care fees will be paid. All applicants will be required to complete the RMBI Care Co. Application form.

If a resident reaches a stage where they are no longer able to pay for their care, RMBI Care Co. will continue to support their fees, as long as their care needs can still be met and are funded by the Local Authority.

RMBI Care Co. offer a deferred payment scheme if a property needs to be taken into account as part of a person's care fees. Details of the scheme are available on request.



For more advice about care fees, there are a number of useful resources which provide up to date information, including [www.ageuk.org.uk](http://www.ageuk.org.uk) or [www.payingforcare.org](http://www.payingforcare.org)

### **The following items are covered by the weekly care fees:**

- care and support identified in the assessment and a regular review of care plans
- accommodation
- all meals, snacks and drinks freshly prepared by the Home's catering team
- tea, coffee and cakes available during the day
- a full and varied activities programme (*\*certain activities may incur an additional cost*)
- all utilities (*light and heating and other accommodation costs*)
- housekeeping and laundry services undertaken on the premises (*this does not include the cost of articles requiring dry cleaning*)
- WIFI internet access in communal areas
- TV licence (a concessionary licence may be required if under the age of 75.)
- Insurance cover to a maximum of £2,500, which is limited to £1,000 per item. Personal money is covered up to £100. This excludes bankers' cards, credit and debit cards. Residents will need to make their own arrangements if additional cover is required.

*Please note that the weekly fee does not include hairdressers, chiropody, private therapies e.g. physio, toiletries, items purchased from internal bar (if applicable) newspapers or magazines, over the counter medications and those that are not prescribed by a GP, taxis for private or external medical appointments, satellite or cable television for personal use, contracts entered into on entering into the Home e.g. private telephone or personal items of clothing.*

*It is not always possible for a member of staff to accompany residents for private or external medical appointments. Please check with the Home Manager as this may incur an extra cost.*

### **Prior to Admission**

An Admission Agreement (AA) must be signed and countersigned by a witness and self-funders will be required to complete a Direct Debit mandate. All care fees must be paid monthly in advance by Direct Debit and the Direct Debit collection schedule will be issued upon admission. For all residents supported by the Local Authority the resident would need to arrange to pay their assessed contributions by standing order.

If the resident does not have capacity to sign the AA, the Power of Attorney (POA) will be required to sign on the resident's behalf. We will require a copy of the POA otherwise we will be unable to accept the AA signed by the POA. If there is no POA and the applicant does not have the capacity to sign the AA, there will be a requirement for a Guarantor to sign the AA. Any person acting as a Guarantor takes on all responsibility for payment of care fees, therefore it is important that the Guarantor understands their responsibility and if in doubt to seek independent advice.

If you require any further information please do not hesitate to contact the Home Manager or the Business Relationship Manager.