

Shannon Court

Surrey



RMBI
CARE CO.

www.rmbi.org.uk



Caring for you

Set in nine acres of woodland, Shannon Court is a beautifully renovated Edwardian country home, situated in the picturesque village of Hindhead, in Surrey. We provide residential care and residential dementia support for up to 53 residents with permanent care or short stay respite breaks.

Here at Shannon Court, you will have a spacious, fully furnished bedroom with an en-suite bathroom and a dedicated team to support your care needs.

Among other features, you can also enjoy:

- Large garden and woodland areas to walk through, courtyards with a scented garden, fishpond and a summer house. We also have an activities room, cinema, bar and shop.
- The Dementia Houses have sensory gardens and dementia friendly signage. There are also sensory rooms, sensory blankets and memory boxes to support reminiscence.



“ I’m happy here. The staff are very friendly and helpful, and I really enjoy the entertainment. Very appreciative of my surroundings.

A resident,
carehome.co.uk review



What you can enjoy

We work with you to create a care plan that meets your needs. We're here to help you live the life you want, knowing that support is on-hand if you need it, day and night.

Fresh homemade food

Our varied menu changes regularly to give you a wide range of delicious meal options and a balanced diet. However, tasty and healthy meals are only one part of our dining experience. Great service by staff who genuinely care is just as pivotal, whether it is our on-site chef team

blending the finest flavours or our care staff making time for a friendly word as they serve. We support residents who require texture modified and specialist diets, as well as focus on meeting the dietary, nutritional, and cultural needs of our residents.

There's something for everyone

At Shannon Court, we believe that keeping active both mentally and physically allows our residents to experience wellbeing. That's why we provide a myriad of activities for them to enjoy:

- Arts and crafts
- Gardening
- Day trips outside the Home
- Musical entertainment
- Cinema nights
- Walks across woodland areas

We understand the importance of diversity and individuality amongst our residents, and therefore work closely with each person to identify and support their different interests.

Invite family and friends

There are many indoor and outdoor spaces where you can host events with your loved ones. We can help to plan private get-togethers or special occasions at the Home if you wish.



Types of care

Making the decision to move into a care home doesn't have to be difficult. We're here to support you every step of the way.

Residential care

Residential care is provided for people who can no longer continue to live at home. It can help them to live safely, whilst giving their family peace of mind, knowing that you are in a supportive environment. We can accommodate up to 30 people with residential care.

Residential dementia support

Shannon Court offers a residential dementia support service for up to 23 people.

We believe that people living with dementia can still lead an active and fulfilled life, so we aim to start from a position of 'what a person can do' and how we can support them.

We work with each resident, their family and loved ones to explore what is important to them, and try where possible to incorporate this into their lives from a holistic approach.

Our EMBRACE Dementia Accreditation gives recognition to our Homes that provide outstanding support, care and attention dedicated to residents living with dementia and their loved ones.

The aim is to raise and maintain high standards of dementia care using a suite of dementia modules to support care staff. Some of the modules have also been externally accredited by the CPD Certification Service.

Shannon Court is currently working towards achieving this accreditation in all their Dementia Houses.

We also work across communities and other dementia organisations to share good practices, and to ensure we are always learning more about new models of care.

Short stay and respite care

Short stay breaks, including respite care, are available to people who are cared for in their own homes. They allow families or carers to have a rest from taking care of a loved one and allows a person to enjoy different activities and socialise with others.

Palliative care

Caring for someone during the final days of their life requires specialist skills and understanding. We are committed to making sure that our end of life care respects and upholds a person's dignity.

Using the latest technology

We use advanced software to record our medication processes easily. Our staff have access to our residents' profiles and care plans, and add progress notes and specific records as necessary.

Our electronic devices can also be used to convert speech into text, enabling our residents, their families and professionals to "have a voice" within the care planning process.



One loving family

What makes Shannon Court special is the stories of our beloved residents and caring staff members. Together, they make this Home a place where people become friends, and friends become family.

At Shannon Court, our residents can enjoy regular walks across the Home's private woodland areas and take in the leafy and tranquil scenery.

“ The ethos of Shannon Court is that it is my dad's home and the staff definitely follow this through.

Daughter of a resident,
[carehome.co.uk](https://www.carehome.co.uk) review





You can also enjoy day trips to the seaside with fellow residents, accompanied by the Home's dedicated staff.

Spending time at the beach can have many benefits. Moderate exposure to sunlight help bodies make vitamin D, which helps boost the immune system.

“ Shannon Court has some incredible staff, and we'd like to thank them for their care.

Daughter of a resident,
Carehome.co.uk review

Culture and vision

Shannon Court is operated and managed by The Royal Masonic Benevolent Institution Care Company (RMBI Care Co.) It is also regulated by the Care Quality Commission (CQC).

RMBI Care Co. provides residential care, nursing care and residential dementia support to older Freemasons, their families and people in the wider community. We have been caring for older people for over 180 years and today, we support over 1,000 residents across 17 care homes in England and Wales with a focus on wellbeing and quality outcomes.

We treat each person as an individual. We believe that everyone should be able to enjoy later life and we are here to help our residents stay as independent as possible. Above all, we live by our three core values – kind, supportive and trusted. RMBI Care Co. is part of the Masonic Charitable Foundation.



Equity, diversity and Inclusion (EDI)

We strive to provide an inclusive environment for our residents, staff and anyone that comes into contact with RMBI Care Co. We aim to create a safe space where people share our values and can live authentically. Read more about our commitment to EDI at rmbi.org.uk/edi-statement.

The Association of Friends

The Association of Friends are independent charities made up of volunteers, which exist to support each of our care homes. The Home's Association of Friends works closely with Shannon Court, organising events and fundraising to help enhance our residents' lives.

◀ Matthew Bryans,
Home Manager at Shannon Court.

Our awards



Harry Priestley House,
Doncaster
Top 20 Care Home
in Yorkshire &
The Humber, 2024

Albert Edward Prince of
Wales Court, Porthcawl
Top 20 Care Home in
Wales, 2023



Prince George Duke of
Court, Chislehurst
National Care Home
Manager Award, 2025

Devonshire Court,
Leicester
National Dementia Car-
er Award Winner, 2024



Residential Dementia Care
Employer, 2025



Campaign for Learning
Impact Award, 2024



The Royal Society for the Prevention of
Accidents (RoSPA) Gold Award, 2025



Menopause Friendly Employer, 2023

Our Homes

- 1 Albert Edward Prince of Wales Court**
Penylan Avenue, Porthcawl,
Mid Glamorgan CF36 3LY
Tel: 01656 785311
Email: albert.edward@rmbi.care
- 2 Barford Court**
157 Kingsway, Hove BN3 4GR
Tel: 01273 777736
Email: barford.court@rmbi.care
- 3 Cadogan Court**
Barley Lane, Exeter, Devon EX4 1TA
Tel: 01392 251436
Email: cadogancourt@rmbi.care
- 4 Connaught Court**
St Oswalds Road, Fulford, York YO10 4FA
Tel: 01904 626238
Email: connaught.court@rmbi.care
- 5 Cornwallis Court**
Hospital Road, Bury St. Edmunds,
Suffolk IP33 3NH
Tel: 01284 768028
Email: cornwallis@rmbi.care
- 6 Devonshire Court**
Howdon Road, Oadby, Leicester LE2 5WQ
Tel: 01162 714171
Email: devonshire@rmbi.care
- 7 James Terry Court**
90 Haling Park Road, South Croydon,
Surrey CR2 6NF
Tel: 020 8688 1745
Email: jamesterry@rmbi.care

8 Prince Philip Duke of Edinburgh Court
Mole Road, Sindlesham, Wokingham,
Berkshire RG41 5EA
Tel: 01189 787496
Email: princephilip@rmbi.care

9 Prince Edward Duke of Kent Court
Stisted Hall, Kings Lane, Stisted,
Braintree, Essex CM77 8AG
Tel: 01376 345534
Email: stistedhall@rmbi.care

10 Prince George Duke of Kent Court
Shepherds Green, Chislehurst,
Kent BR7 6PA
Tel: 020 8467 0081
Email: princegeorge@rmbi.care

11 Prince Michael of Kent Court
Stratford Road, Watford,
Hertfordshire WD17 4DH
Tel: 01923 234780
Email: prince.michael@rmbi.care

12 Queen Elizabeth Court
Clarence Drive, Craig-y-Don,
Llandudno, Conwy LL30 1TR
Tel: 01492 877276
Email: queenelizabeth@rmbi.care

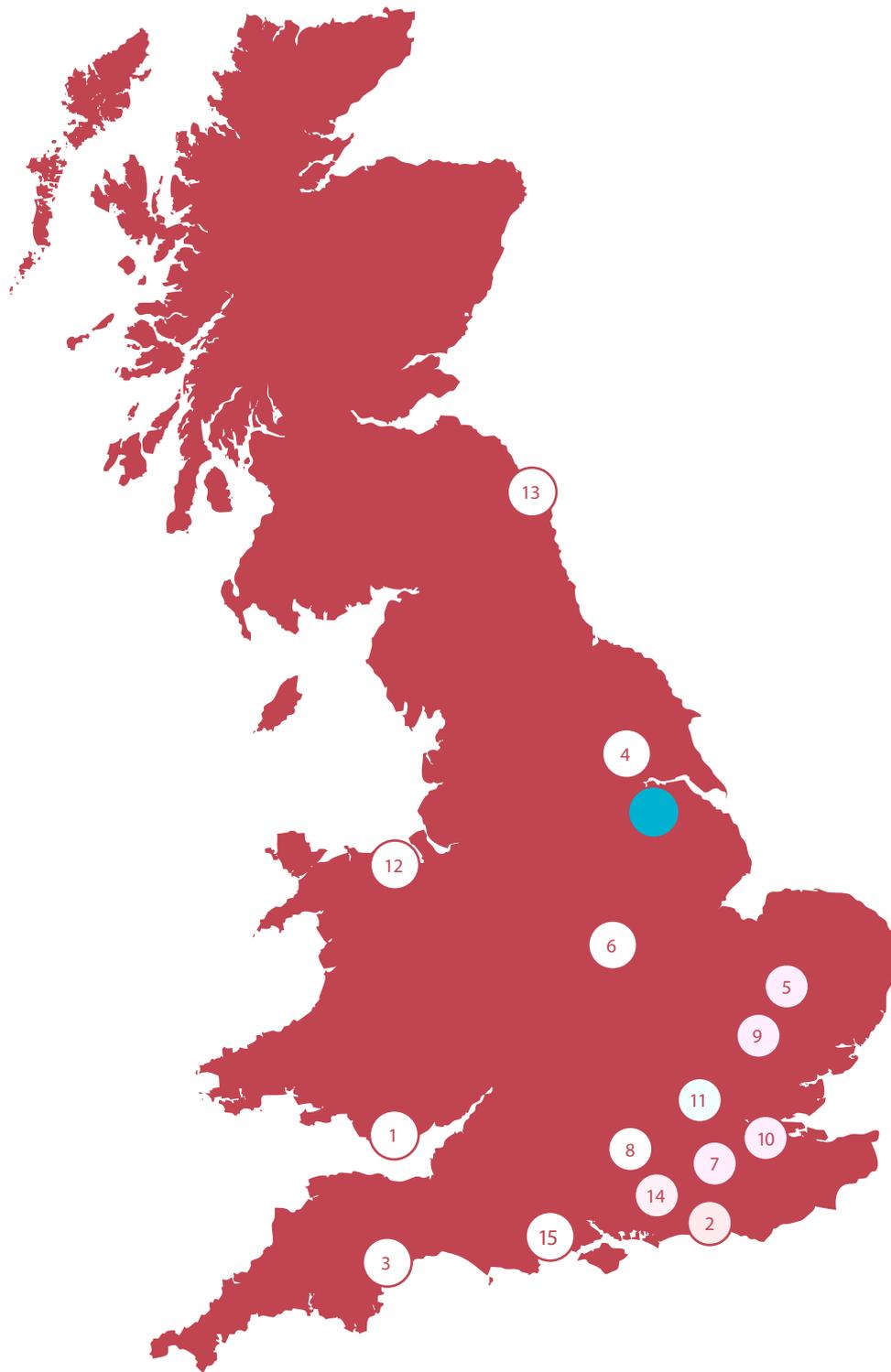
13 Scarborough Court
Alexandra Way, Cramlington,
Northumberland NE23 6ED
Tel: 01670 712215
Email: scarbrough@rmbi.care

14 Shannon Court
Shannon Court Road, Hindhead,
Surrey GU26 6DA
Tel: 01428 604833
Email: shannon.court@rmbi.care

15 Zetland Court
128 Alumhurst Road, Westbourne,
Bournemouth BH4 8HU
Tel: 01202 769169
Email: zetland.court@rmbi.care

Care for adults with learning disabilities

Harry Priestley House ●
30 Fieldside, Thorne,
Doncaster DN8 4BQ
Tel: 01405 814777





“ My mum is 87 with advanced dementia, and the care she receives at Shannon Court is excellent. She is always treated as an individual and with respect.

Daughter of a resident, [carehome.co.uk](https://www.carehome.co.uk) review

Apply today

How to apply

If you would like to apply to live at Shannon Court, please contact us on 01428 604833 or email shannon.court@rmbi.care. Please see our Eligibility Guide in the [Apply for Care](#) section of our website.

Funding your care

Which? online provides a useful tool to support people with information on the different payment options; visit www.which.co.uk/late-life-care for more details. You can also get in touch with the Home Manager of your nearest Home to discuss the application process, including our eligibility criteria and funding options.

What happens next?

If you're ready to take the step to move into our Home, an assessment will be carried out to help us understand your needs and how we can support you. If a space is available and we can meet your care needs, we'll offer you a room. The fee covers accommodation, meals and care, and this may change if your needs change.



Caring is our way of life

Shannon Court

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Hindhead, Surrey,
GU26 6DA

Tel: 01428 604833

Email: shannon.court@rmbi.care

www.rmbi.org.uk

[facebook.com/thermbi](https://www.facebook.com/thermbi)

Shannon Court is regulated by the Care Quality Commission.

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Kind

Supportive

Trusted