



Our Impact and Sustainability 2023/24

Caring is our way of life

Kind Supportive Trusted



Above: Resident Mary Mutter enjoys a tricycle ride with Activities Coordinator Emma Gibson at Cornwallis Court, in Suffolk.

Front cover: Resident Frances Inman-Pattimore with Deputy Home Manager Maciej Szpulecki at Zetland Court, in Bournemouth.

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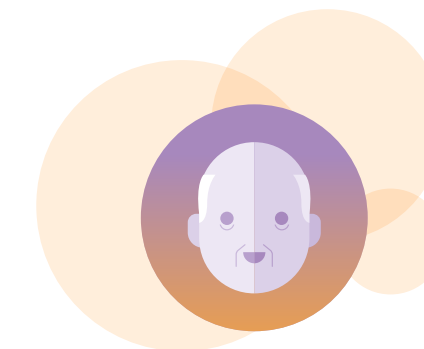
About RMBI Care Co.

At RMBI Care Co. we provide residential care, nursing care and residential dementia support to older Freemasons, their families and people in the wider community. We have been caring for older people for over 180 years and today, we support around 1,000 residents across our 17 care homes in England and Wales.

We treat each person as an individual. We believe that everyone should be able to enjoy later life, and we are here to help our residents stay as independent as possible but also provide support when it is needed.

We have a passionate and skilled team who deliver the highest quality of care to our residents and we live by our values: **Kind**, **Supportive** and **Trusted**.

RMBI Care Co. is part of the Masonic Charitable Foundation – a grant-making charity that encourages opportunity, promotes independence and improves wellbeing for those that are in need, disadvantaged or marginalised. Every year, the Masonic Charitable Foundation gives over £5.5 million to support charitable projects in communities across England and Wales, as well as medical research. A wide range of grants and services are also available for Freemasons and their families who are experiencing difficulty.



1,000+
Residents across 17 care homes in England and Wales, supported by around 1,500 staff members



Top 'Mid-size Care Home Group 2022'
Carehome.co.uk



Harry Priestley House
'Top 20 Care Home in Yorkshire & The Humber 2024'



Connaught Court, Cornwallis Court, Devonshire Court, Prince Michael of Kent Court



Menopause Friendly Employer, 2023



National Dementia Carer 2024 (Devonshire Court) & Registered Care Home Manager, South East Region (Shannon Court)

Chair and Managing Director's Foreword

Welcome to our first Impact Report which highlights our work on Sustainability. As one of the oldest health and social care charities in the UK, we are entering an exciting period of development and transformation.



John Boyington CBE
Chair of Trustees



Mark Lloyd
Managing Director

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Over 500 new residents came into our Homes in 2023/24."

In February 2023, we successfully raised funds through a Sustainable Retail Charity Bond to support our future developments. Our new-build care home Prince Philip Duke of Edinburgh Court, in Berkshire, also celebrated its first anniversary since opening. It is our first new-build in over a decade and now forms the blueprint for our future Homes.

In January 2024, we received planning approval to progress a new-build Home at Cornwallis Court, in Suffolk, with works starting in April 2024. The current Home will continue to operate alongside the build and residents and staff will move across to the new Home as each phase is completed.

With a sustainable approach in mind, both developments have been designed to meet the changing needs of older people, alongside the latest digital technologies to assist people living with complex care needs.

A 2022 review of the Charity Commissions Code of Governance validated our strong standing. However, it highlighted the need for a more proactive approach to Equity, Diversity and Inclusion (EDI). A Steering Group, comprised of

Trustees and employees, has since been formed. Our Board of Trustees also recruited several new committee members to promote diversity within our Non-Executive Team as part of our commitment to create a more representative Board.

As part of our Wellbeing Strategy, we were officially recognised as a Menopause Friendly Employer in December 2023, acknowledging our approach to support our largely female workforce. We maintained our efforts to retain a skilled workforce, including a significant reduction in agency use over the last year, saving the charity around £3m.

Over 500 new residents came into our Homes for a respite stay or permanent care in 2023/24, and we achieved our fourth 'Outstanding' rating with the Care Quality Commission for Cornwallis Court, in Suffolk.

We would like to thank our dedicated Executive and staff teams, the support of our residents and their families, the MCF, our Trustees, members of our Associations of Friends and the wider community of Freemasons, who continue to support our charity to deliver the best possible care to our residents.

Resident Foreword

Adventurer Les Langley, aged 84, enjoyed an exhilarating plane flight across Surrey in October 2023. He and two fellow residents each had the experience to fly a plane supported by staff at Prince Philip Duke of Edinburgh Court, in Berkshire.

"It was an experience I never dreamed I would have had at my age and with my disability," said Les, reflecting upon the event. He revealed he was even given a chance to fly the plane: "I could not believe I was in control of flying a plane; it was a dream come true!"

Moving to a care home, Les was not sure what to expect. "I never thought I would have needed to come into a Home. It has opened my eyes to new experiences at these later stages of my life. I would definitely recommend anyone to 'give it a try'."

Nowadays, you can find Les in the Home's gardens, growing fruit and vegetables and helping to run their large allotment. He is an active member of the Heritage Gardening Club in Berkshire and Bracknell Forest Local Countryside Access Forum, giving a voice

to wheelchair users to make public spaces accessible for all.

Les is an active Freemason and attends Lodge meetings in the local area with support from the Home's Activities Coordinator. He is also part of the para-astronauts in space committee at King's College London, which is focused on accessible space missions and supporting astronauts with physical disabilities.

"I would not have been able to do this if I was still living in my own home. I have the chance to experience a much wider selection of activities due to involvement with the community in and out of the Home."

Les said his motivation is simple: "To keep as fit and healthy as I can. Even though I have a disability, it will never hold me back."

Above right: Resident Les Langley during a plane flight over the Surrey Hills.

Right: Resident Les Langley tends to the vegetable gardens alongside gardener Steve Chandler at Prince Philip Duke of Edinburgh Court, in Berkshire.



Our Performance

We maintained a steady occupancy over the last year and, in March 2024, approximately 84% of our available placements for residents were occupied, which is consistent with national trends. We are focused on providing quality care to residents living in our Homes, and supporting our staff to deliver personalised services through strong leadership, training and enhancing their health and wellbeing.

We are continuing to see people move into our Homes later in life, often with more complex health needs that require advanced dementia and nursing care. The average age of a new resident moving into one of our Homes over the last year was 87.

Recognition for our services

Around 3.5% of care homes in England are rated ‘Outstanding’ by the Care Quality Commission* and in August 2023, we received our fourth ‘Outstanding’ rating for Cornwallis Court, in Suffolk. Two of our Homes were also recognised

by the Great British Care Awards. Steve Stace from Shannon Court, in Surrey, won the Care Home Registered Manager Award in the South East regional awards, whilst Juliet McNeilly, Home Manager at Devonshire Court, in Leicester, was named Dementia Carer at the National Finals in Birmingham in March 2024.



New catering partners

We announced a new five year partnership with Caterplus, a leading catering provider specialising in the care and retirement living sector. They now provide over 120 catering staff across 14 of our Homes, working alongside our teams to turn fresh, seasonable ingredients into nutritious meals to help meet the dietary, nutritional and cultural needs of our residents.



127,000
visits to our website
in 2023

Marketing our services

We operate in an increasingly competitive care market and work hard to build and maintain our Homes’ reputation in the media and various communications platforms. As well as the traditional forms of marketing, we have focused on building our online profile to increase our visibility and raise brand awareness. In 2023, this resulted in 127,000 visits to our website, an increase of 30,000 compared to the previous year. The number of visits to our social media platforms increased by 116%. We also achieved over 230 good news stories about our Homes in the local, national and trade media through our PR activities, a 16% increase on the previous year.

Our Finances

During the year, RMBI Care Co. has seen strong growth in income of 14% and an increase in net operating results of 82% post-pandemic recovery. This is a direct result of our long-term focus on providing high quality care, whilst focusing on fewer, bigger priorities and by applying a more rigorous approach to delivery.

The revenue from our care homes in 2023/24 increased by £5.7m to £52.6m and generous contributions received from the community of Freemasons through direct donations, legacies and donations via the Masonic Charitable Foundation (MCF), totalled £6.9m. This provided support to 353 Local Authority funded placements for Freemasons. Income from investment and other activities amounted to £1.8m.

As in previous years, the payments from local authorities towards the care of supported residents were considerably lower than the cost of providing care.

As part of our North West pilot initiative, over 100 Freemasons and their families also benefitted from advice and grant support.

The value of our investment portfolio, investment properties and social investments, as at the end of the financial year, amounted to £20.7m. The net book value of tangible assets was £76.8m.

The consolidated unrestricted reserves of our charity at the end of the financial year was £100.4m; of which £74.6m was designated for Fixed Assets and Building Renovation Funds. The total reserves, inclusive of restricted, were £104.5m.



RMBI Care Co. EBITDA		£000
Income from charitable activities and donations		60,236
Operating costs excluding depreciation and interest		59,275
EBITDA (Earnings before interest, tax, depreciation)		961



Net Assets		%	£000
Care Home & other tangible assets		73	76,793
Investments		19	19,630
Net other assets		7	6,994
Social investments		1	1,069
Total			104,486

Meet resident Elwyn Hughes

Our residents and staff enjoy a good celebration, and Elwyn Hughes, who lives at Connaught Court, in York, is no different; he was delighted to mark his 100th birthday in December 2023.

Thought to be the oldest working tailor in England, Elwyn became an Honorary Member of The Company of Merchant Taylors in the City of York in 2023.

Today, Elwyn is still busy stitching, making waistcoats, skirts and other clothing items for family, friends and fellow residents. He has been sewing for more than 80 years after he first picked up a needle and thread.

“Tailoring keeps me active and occupied; it gives me a focus, provides challenges and keeps my brain working,” says Elwyn, who is well known by the local media and has also featured on BBC’s The One Show for his talent.

He left school at the age of 14 and was expected to follow his family into the mines. However, he was drawn to a nearby clothing

factory and began a lifelong love affair with tailoring. During the Second World War, Elwyn was conscripted to the Army and trained as a machine gunner. But when officers noticed Elwyn’s sewing talent, they recruited him as a skilled tailor and instead he was sent around Britain with his sewing kit, attaching stripes to soldiers’ uniforms.

At the end of the war, he returned to the trade and married his wife, Barbara, and they had three sons: John, Richard and Malcolm. Elwyn has travelled around the world checking the quality and production made for the American and British markets. He is also well known in the Harrogate Masonic Lodges for producing waistcoats for Burns night.

“I’ve been such a lucky fella all my life, always so fortunate. I missed D-Day because of my tailoring, and whichever way I turned I’ve been lucky.”

Elwyn Hughes, resident



Wellbeing

Our staff are our biggest asset. To help us attract and retain the right people, we look for practical and creative ways to invest in them, whether it’s through training and development, the rewards and benefits available on our Hapi platform, or our comprehensive wellness programme by Wellbeing Champions in our Homes and Head Office.

Our initial Wellbeing Strategy was launched in 2021/2022. Since its inception, various training courses have been delivered to key staff within the organisation, from Compassion Fatigue training to Mental Health First Aid and Wellbeing at Work sessions. The Wellbeing Champions meet quarterly to discuss ideas and activities, supported by an EDI calendar of events and wellbeing pillars to promote different themes, including physical, financial, social, psychological and environmental wellbeing.



Employee Satisfaction

In our 2023 Employee Survey, 82%* of staff recommended our charity as a good place to work, whilst 74% said that we offer competitive benefits. Our highest performing area was Learning and Development, which had an 89% positive rating, followed by Quality of Service with 86%.



2023 Employee Survey results



87%

said: "RMBI Care Co. delivers a high quality service to the people we support."

(+10 above the benchmark companies.)



72%

said: "RMBI Care Co. demonstrates by its actions that it cares about its employees."

(+16 above the benchmark companies.)



81%

said: "RMBI Care Co. has strong values which are put into practise."

(+8 above the benchmark companies.)



75%

said: "I feel that my contribution is valued."

(+10 above the benchmark companies.)

Hapi Statistics



Staff savings using our Employee Assistance Programme, Hapi.

Collectively, our staff made a saving of **£5,288.92**

168 new Hapi accounts were created

Our **24/7** telephone support and counselling services were utilised by staff.

Menopause friendly charity

In December 2023, we were awarded The Menopause Friendly Accreditation by Henpicked: Menopause in the Workplace, in praise of our high standards and proven practices to embrace menopause within our organisation.

Over 85% of our staff are female and approximately 39% are between the ages of 45-60. Feedback showed that this was a challenging time for those affected by the menopause. We wanted to create a better awareness for individuals and colleagues to be considered as well as practical support for anyone experiencing symptoms.

Two areas that have had the most impact in terms of support and engagement include having a meaningful Menopause Policy alongside guidance and training. Providing wellbeing baskets with information leaflets, menstruation products and other wellbeing products also showed the charity's practical commitment to support those experiencing symptoms of the menopause.

Access our website at rmbi.org.uk to read our latest **Gender Pay Gap Report** and **Modern Slavery Statement**.



Boots kindly supported all staff members at RMBI Care Co. with their Boots Serum, to support symptoms of the menopause. Staff members pictured with the gifts at Prince Edward Duke of Kent Court, in Essex.



85%

of our staff are female and approximately 39% are between the ages of 45-60.

*Based on 898 staff member responses.

Meet staff member Katarzyna Bodziuch

Katarzyna starts her shift at 7.45am by greeting residents and supporting them with their morning routine, including personal care and assisting with breakfast or a hot beverage.

“I talk to each resident, ask them how they feel and what their plans are for the day,” says Katarzyna, a Senior Care Assistant at James Terry Court, in South Croydon. Katarzyna is trained to care for people with a variety of needs. Some residents require support with daily activities, such as mealtimes and to attend planned

entertainment or activities in the Home, whilst others are more independent and need less assistance.

Katarzyna works closely with her team in the Home. She also supports Shift Leaders to administer medications, complete charts and monitor residents’ overall health, raising any concerns with the Shift Leader.

“In my care work, I change someone’s life each day. It’s a very demanding and difficult job, but it brings me a lot of satisfaction and joy. There is never a dull moment!”

Katarzyna has completed her NVQ Level 2 in Health and Social Care and is now starting Level 3. This, coupled with obtaining her Boots Medication training and regular sessions with the Home’s Training Manager, has helped her to learn about the care industry, build confidence and grow as a person and carer.

“
It’s the residents who set the rhythm of my day.”

Katarzyna Bodziuch, Senior Care Assistant at James Terry Court, in South Croydon.



Our Award Winners

National Dementia Carer

Juliet McNeilly, Home Manager at Devonshire Court, in Leicester, was named Dementia Carer at the National Great British Care Awards, in March 2024. The awards ceremony paid tribute to individuals who have demonstrated outstanding excellence within their field of work in the care sector.

The judges said: “Nothing surpasses Juliet’s commitment to ensuring every resident experiences their best day, every day. With profound empathy, she immerses herself in their dementia journey, offering unwavering support to guide them to safety. We need to bottle Juliet’s secret sauce and share it across the sector!”

Receiving the award, Juliet McNeilly, Home Manager at Devonshire Court, said: “I’m thrilled to receive the Dementia Carer award on behalf of my whole team. I feel privileged to come to work each day to support our residents to live well, fulfil their dreams and make new memories, and work alongside passionate, kind and caring team members.”

Steve Stace, Business Manager at Shannon Court, in Surrey, was also awarded the Registered Care Home Manager award in the South East regional

finals. RMBI Care Co. received a total of seven nominations, one for each entry they submitted.

Top 20 Care Home in Yorkshire and The Humber

Harry Priestley House, in Thorne, Doncaster, was recognised as a ‘Top 20 Care Home’ in Yorkshire and The Humber in the 2024 Carehome.co.uk Awards.

The award highlights the most recommended care home providers in the UK. Scores are based on reviews and recommendations received on carehome.co.uk, a leading care home review website with over 15 million visits per year and over 300,000 reviews by residents and their loved ones. Harry Priestley House achieved a review rating of 9.9/10.

Anne Stobart, Home Manager at Harry Priestley House, said: “We initially received the award in 2022, so it’s great to see our efforts being rewarded again. Our residents mean the world to our staff and we feel proud and privileged to do what we do.”



Above: Devonshire Court Home Manager Juliet McNeilly with special guests Ryan Clark, Brian Johnson (ICG), on behalf of Yorkshire and the Humber Care Association Alliance, and Steve Walls, at the Great British Care Awards.

Top of the page: Resident Denise Broadbent and staff member Annette Billadeau decorate cupcakes at Harry Priestley House, in Thorne, Doncaster.

Development

Our future vision involves reviewing all our Homes and reshaping our portfolio to ensure they provide quality care in appropriate environments. This process includes vast research, support from professional advisers and exploring different opportunities within the areas our Homes are located.

New build Homes

In January 2024, we received planning permission to adapt our blueprint at Prince Philip Duke of Edinburgh Court to Cornwallis Court in Bury St Edmunds, Suffolk. The £16m investment will see a new Home built on the current site, which can support up to 64 residents with residential care, nursing and residential dementia support. With a sustainable approach in mind, the new care home has been designed and created to meet the changing needs of older people.



Above and right: Artist's impressions of the new-build of Cornwallis Court, in Suffolk.



The layout will include four house groups to create a more homely environment. Each space will feature 16 bedrooms with full en-suite wet rooms, varied communal spaces and an enclosed landscaped garden to support residents' health and wellbeing.

Modernising our Homes

Residents at Devonshire Court, in Leicester, can now enjoy a new outdoor balcony in the warmer months. The new space, called the Fred Lifford Balcony, was officially opened in January 2024, giving residents a safe and accessible space to socialise outdoors and enjoy nature on their doorstep.

Minor works are currently underway at James Terry Court in South Croydon to increase the number of spaces available for residents living with dementia, and the garden areas are being enhanced with support from the Home's Association of Friends.

At Prince Edward Duke of Kent Court, in Essex, a Grade II listed property, works will be commencing in spring/summer 2024 to redecorate and modernise some areas of the Dementia House and main building, including the dining areas, lounges and hallways.

Other planned projects include refurbishment works at Prince George Duke of Kent Court, in Chislehurst and Devonshire Court, in Leicester.



Assistant Grand Master Steven Varley, Devonshire Court Home Manager Juliet McNeilly, Deputy Home Manager Emma Strachan and Provincial Grand Master for Leicestershire and Rutland Peter Kinder, on Devonshire Court's new balcony.

Sustainability

What we have learned

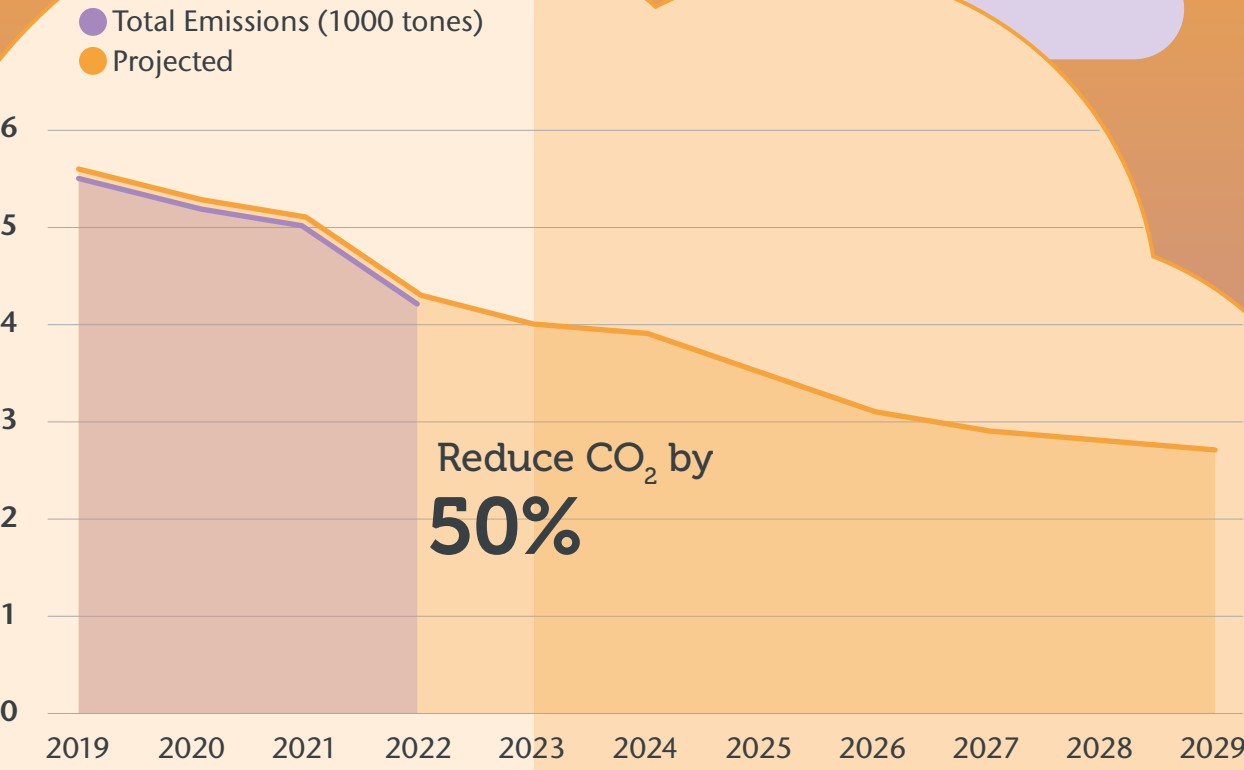
Our Homes demand intense and round the clock energy and water, and we are increasingly conscious of the rising pressures on financial and natural resources. We are committed to reducing our environmental impact and addressing the need for our Homes to operate more efficiently. Cutting our consumption and reducing our carbon emissions is the only way to respond to the threat of climate change and the pressure on our financial resources.

We have been working with environmental consultants Lantern (UK) Ltd for over five years to help us understand our environmental impact. Together with Lantern, we have carried out sustainability audits in some of our Homes and undertaken general sustainability health checks across all Homes, which have allowed us to identify the main issues and areas where we can improve.

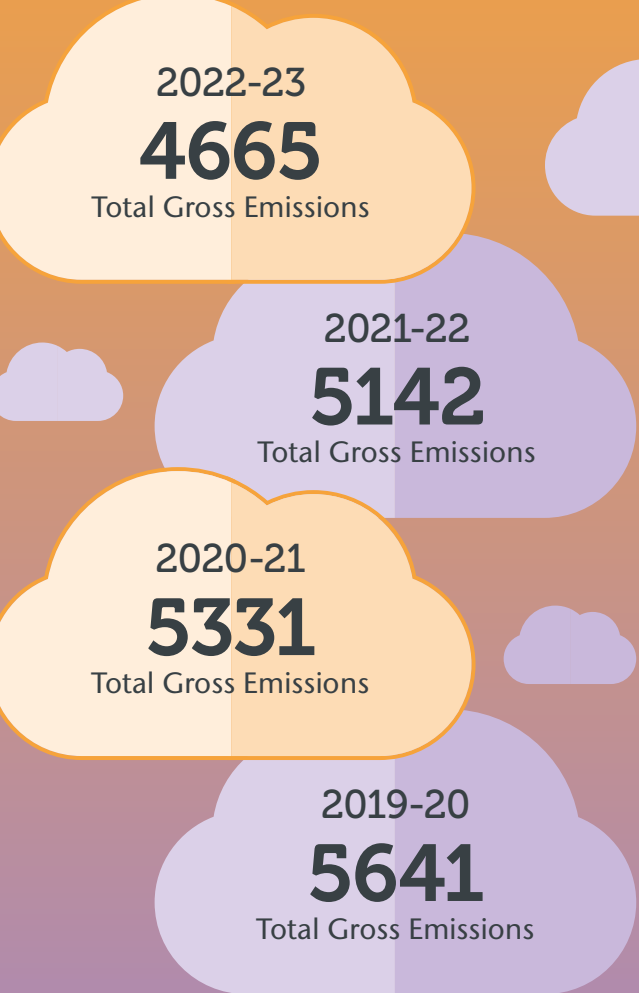
This has helped us to produce our first Environmental Statement in 2020. We believe that implementing this strategy is critical in both safeguarding affordable care for residents in our Homes as well as maintaining a happy and healthy workforce.



Total Gross emissions



RMBI Care Co. UK Greenhouse Emissions Data



Where we want to be

We are working to reduce the amount of energy we consume, use energy efficiently and generate our own low and/or zero carbon energy where possible, especially as part of our new build projects. In achieving this, our goals are:

Our goals

To become carbon neutral by 2030

To halve our 2019 carbon footprint before 2029

How will we reach our goals?

To help us reach our goals, we have agreed nine key themes and set objectives, targets and actions to provide a clear path to ensuring our Homes become more sustainable. These are:



Energy



Waste



Water



Transport



Food



Materials



Biodiversity



Pollution



Training, Communication and Education



A member of the Senior Leadership Team is responsible for driving forward each theme across the organisation. Over the next year, this will involve activities such as recruiting environmental volunteers at Home level to help raise awareness, share information and encourage sustainable activities for both residents and staff. Tree planting, installing water butts and better systems for wastage are also immediate targets for the year ahead.

We are in the process of installing electric charging points in all our Homes, with one Home installed to date and five more in the planning stages. Solar panels are also being installed at each site, with two Homes now ready to benefit from solar energy and a further two completed in May 2024.

You can read more about our Sustainability strategy on our website at rmbi.org.uk/sustainability-statement

New-build Home Prince Philip Duke of Edinburgh Court, in Berkshire, now benefits from solar energy.



Equity, Diversity and Inclusion (EDI)

We created a dedicated Equity, Diversity and Inclusion Steering Group in 2023 in response to a review of the Charity Commissions Code of Governance. The group comprises Trustees and employees at all levels, including members of SLT and departmental managers.



We have since formed our first EDI statement, which outlines our goals to provide a more inclusive environment for all residents, staff and anyone who comes into contact with our charity. This can be found on our website and displayed in each of our Homes. It informs how we will meet our goals using a three-year strategy, and how we will keep ourselves accountable through regular resident and staff surveys to analyse and monitor our performance. The statement has been integrated into key documentation including our admission assessments for residents and families, and induction packs for new employees.

Through the EDI working group, we are focused on better capturing and understanding our resident and staff data to ensure that we can meet, support and celebrate their cultural identities. This includes working closely with our catering partner, Caterplus, to ensure our food offering meets different dietary and cultural needs.

Left: Resident Jean Mountford at Prince George Duke of Kent Court, in Kent, is delighted to meet baby Polly during a parent and baby group as part of the Home's intergenerational activities to connect residents with their local community.



Above: Residents, staff and guests at Prince George Duke of Kent Court enjoyed a Bollywood themed night alongside Freemasons of the New Ripon Falls Lodge, in Bromley, and students from local school, Farringtons.

Over the last year, we revised some of our marketing literature to ensure the language was more inclusive. To aid this, we worked with Opening Doors, a charity connecting LGBTQ+ people over 50 with activities, events, support and information, as well as training for professionals, conducting research and creating policies.

We have celebrated a variety of cultural events to raise awareness both at Head Office and in our Homes, including Diwali and Black History Month using our bespoke EDI calendar, created to highlight different events throughout the year to assist learning and inclusivity.

Our EDI working group is creating an agreed set of standards focusing on three key areas: Leadership, Workforce and Service Delivery/ User experience. At board level, a successful recruitment drive has also increased the charity's Committee Members, offering more diversity and a future pool of individuals who may become Trustees.

Each care home has been given a dedicated budget to support EDI related activities during the year, and visual posters have been displayed to promote our goals and help foster an inclusive community. At our 2023 annual conference, we also presented our first EDI Award to Prince George Duke of Kent Court, recognising their efforts to promote our EDI goals.

Our full EDI Statement can be read online at rmbi.org.uk/edi-statement.



Left: Activities Coordinator Derek Smith wears an Agbada, traditional clothing from Nigeria, during a food festival at James Terry Court, in South Croydon.

Above: Posters to support our EDI activities have been created and displayed in our Homes and at Head Office.

Meet resident Kitty Ockendon

Centenarian Kitty Ockendon, a resident at Prince Edward Duke of Kent Court, in Braintree, Essex, shared her life advice with younger generations to celebrate International Women’s Day in March.



“Enjoy yourself; that is the most important thing,” says Kitty, who turned 100 on 15 January 2024.

Kitty was born and raised in Standford-le-Hope, in Essex. She lived with her parents and was the youngest of five siblings. Kitty recalls having a happy childhood and being close to her parents.

At the age of 14, Kitty left school and headed for London, where she taught herself shorthand. When World War II started, she worked at the Thames Board Mills, in Purfleet, after the company she had previously worked for was bombed. “I remember the sirens going off and having to run down a load of stairs to go underground,” said Kitty.

“**Life is meant to be lived, so live it, but do be careful along the way.”**

Kitty Ockendon, resident at Prince Edward Duke of Kent Court, in Braintree, Essex.

Kitty was part of the Girls Friendly Society and would serve tea and cakes to soldiers every Saturday during the war. She loved being part of the group and felt very proud. She was also an active member at her local church. “My faith is still very important to me,” she says.

Later, Kitty married her husband, Richard, who was a pilot during the war and received his ‘wings’ at the age of 19.

Nowadays, Kitty is a well-loved character around Prince Edward Duke of Kent Court, and enjoys taking part in various activities. She encourages younger generations to: “Always be truthful. No matter what, you must be truthful because that’s all that matters and it is the way of life.”

Governing Body

The ongoing support of our Senior Leadership Team, Governing Body and the community of Freemasons ensures that we are able to deliver the highest level of care and support to residents living in our care homes.

The charity has an appointed Board of Trustees who have responsibility for the strategy and delivery of all legal obligations. They are:

- VW Bro John Boyington CBE (Chair)
- W Bro David Southern (Deputy Chair)
- W Bro Sushil Radia (Treasurer)
- Sylvia Short OBE
- W Bro Ian Newby
- W Bro David Snowdon
- Charlotte Miller
- RW Bro Mark Constant
- Martyn Yeats (stood down November 2023)
- W Bro Malcolm Vede
- W Bro Dale Gilbert (appointed November 2023)
- Bro Bert Van Herck (appointed November 2023)
- W Bro Martin Bevan (appointed November 2023)

Grand President
MW Bro HRH The Duke of Kent, KG Grand Master

Deputy Grand Presidents
MW Bro J Spence, DL
RW Bro Sir Michael Synder
RW Bro DJ Medlock, DL
RW Bro AS Varley

Grand Vice Presidents
RW Bro DA Buswell
VW Bro CJ Caine
W Bro PE Cornish
Mr DR ff Innes
W Bro RW Marks
RW Bro JE Moore
RW Bro JH Newman OBE
RW Bro RJ Race, DL
W Bro J Reuther
RW Bro W Shackell CBE
W Bro D Vine
VW Bro RJ Wade
RW Bro Sir P Williams OBE KStJ DL

The Senior Leadership Team

- Mark Lloyd
Managing Director
- Louise Bateman
Group Human Resources Director
- Brett Edwards
Health, Safety and Risk Director
- Debra Keeling
Development Director
- Marc Nelson-Smith
Property Director
- Lal Ranasinghe
Finance Director - Operations
- Karen Salley
Operations Director

Find your local RMBI Care Co. Home

At RMBI Care Co., we provide residential care, nursing and residential dementia support to older Freemasons, their families and people in the wider community.

We have been caring for older people for over 180 years and today we support over 1,000 residents across 17 care homes in England and Wales.

Contact your preferred Home today to find out more about our services.

1 Albert Edward Prince of Wales Court, Bridgend
Tel: 01656 785 311

2 Barford Court, Hove
Tel: 01273 777 736

3 Cadogan Court, Exeter
Tel: 01392 251 436

4 Connaught Court, York
Tel: 01904 626 238

5 Cornwallis Court, Suffolk
Tel: 01284 768 028

6 Devonshire Court, Leicester
Tel: 01162 714 171

7 James Terry Court, Croydon
Tel: 020 8688 1745

8 Prince Philip Duke of Edinburgh Court, Berkshire
Tel: 01189 787 496

9 Prince Edward Duke of Kent Court, Essex
Tel: 01376 345534

10 Prince George Duke of Kent Court, Kent
Tel: 020 8467 0081

11 Prince Michael Of Kent Court, Watford
Tel: 01923 234 780

12 Queen Elizabeth Court, Llandudno
Tel: 01492 877 276

13 Scarborough Court, Northumberland
Tel: 01670 712 215

14 Shannon Court, Surrey
Tel: 01428 604 833

15 The Tithebarn, Liverpool
Tel: 0151 924 3683

16 Zetland Court, Bournemouth
Tel: 01202 769 169

17 Harry Priestley House, Doncaster
Residential care for adults with learning disabilities.
Tel: 01405 814 777



RMBI Care Co. is part of the Masonic Charitable Foundation.
For more information, please visit: www.mcf.org.uk

The Royal Masonic Benevolent Institution Care Company

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Phone: 020 7596 2400

Email: enquiries@rmbi.org.uk

Registered Charity No: 1163245

Company No: 1293566

www.rmbi.org.uk

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SCAN ME