





Caring for you

Surrounded by landscaped gardens in South Croydon, Surrey, James Terry Court provides residential care, nursing and residential dementia support. We can support up to 76 residents with permanent care or short stay respite breaks.

Here at James Terry Court, you will have a spacious, fully furnished bedroom with an en-suite bathroom and a dedicated team to support your care needs.

Among other features, you can also enjoy:

- Extensive grounds including sheltered courtyards and a roof garden
- The Dementia House, which has a sensory garden designed to stimulate all five senses with different smells, sounds and textures, as well as a sensory room, and Virtual Reality technology.



66 The care has been beyond my expectations. Nothing is too much for the staff they feel like family.

Daughter of a resident, carehome.co.uk review



What you can enjoy

We work with you to create a care plan that meets your needs. We're here to help you live the life you want, knowing that support is on-hand if you need it, day and night.

Fresh homemade food

Our varied menu changes regularly to give you a wide range of delicious meal options and a balanced diet. However, tasty and healthy meals are only one part of our dining experience. Great service by staff who genuinely care is just

as pivotal, whether it is our on-site chef team blending the finest flavours or our care staff making time for a friendly word as they serve. Our dining service is designed to provide residents with meals they can look forward to.

There's something for everyone

At James Terry Court, we believe that keeping active both mentally and physically allows our residents to experience wellbeing. That's why we provide a myriad of activities for them to enjoy:

- Arts and crafts
- Gardening
- Day trips outside the Home
- Musical entertainment
- Cinema nights

We can also support you to continue enjoying your own hobbies and interests, and we are confident we'll have something that's just right for you.

Invite family and friends

There are many indoor and outdoor spaces where you can host events with your loved ones. We can help to plan private get-togethers or special occasions at the Home if you wish.





Types of care

Making the decision to move into a care home doesn't have to be difficult. We're here to support you every step of the way.

Residential care

Residential care is provided for people who can no longer continue to live at home. It can help them to live safely, whilst giving their family peace of mind, knowing that you are in a supportive environment. We can accommodate up to 28 people with residential care.

Nursing care

Our nurses are trained to deliver a more specialist level of support, which promotes health and wellbeing. This type of care is for anyone who requires 24 hours support from a Registered Nurse. We can support up to 12 people with nursing care.

Residential dementia support

James Terry Court offers a residential dementia support service for up to 36 people.

We believe that people living with dementia can still lead an active and fulfilled life, so we aim to start from a position of 'what a person can do' and how we can support them.

We work with each resident, their family and loved ones to explore what is important to them, and try where possible to incorporate this into their lives from a holistic approach.

We invest in our caring staff members and ensure they have the necessary skills to care for and support our residents living with dementia. Some of the training our staff undertake include:

- Dementia Awareness accredited by Alzheimer's Society
- Virtual Dementia Tour
- Enhanced Dementia Modules

We also work across communities and other dementia organisations to share good practice and ensure we are always learning more about new models of care.

Short stay and respite care

Short stay breaks, including respite care, are available to people who are cared for in their own homes. They allow families or carers to have a rest from taking care of a loved one and allows a person to enjoy different activities and socialise with others.

Palliative care

Caring for someone during the final days of their life requires specialist skills and understanding. We are committed to making sure that our end of life care respects and upholds a person's dignity.

Using the latest technology

We use advanced software to record our medication processes easily. Our staff have access to our residents' profiles and care plans, and add progress notes and specific records as necessary.

Our electronic devices can also be used to convert speech into text, enabling our residents, their families and professionals to "have a voice" within the care planning process.



One loving family

What makes James Terry Court special is the stories of our beloved residents and caring staff members. Together, they make this Home a place where people become friends, and friends become family.

At James Terry Court, you can meet residents like Pamera, who was a professional dancer, during the Second World War.



66 Don't be shy to try new things; follow what you want to do.

Pamela Griffith, esident.



You can also request special games and activities, and our staff will do everything they can to accommodate it.

When our residents asked for a session with therapy animals, our staff arranged two Humboldt penguins to visit the Home, much to everyone's delight.

66 The penguins brought bliss to our residents, which is fantastic for their mental health and wellbeing.

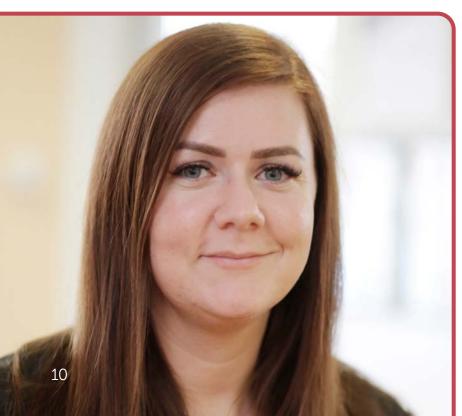
Derek Thomas, Activities Coordinator

Culture and vision

James Terry Court is operated and managed by The Royal Masonic Benevolent Institution Care Company (RMBI Care Co.) It is also regulated by the Care Quality Commission (CQC).

RMBI Care Co. provides residential care, nursing care and residential dementia support to older Freemasons, their families and people in the wider community. We have been caring for older people for over 180 years and today, we support over 1,000 residents across 17 care homes in England and Wales with a focus on wellbeing and quality outcomes.

We treat each person as an individual. We believe that everyone should be able to enjoy later life and we are here to help our residents stay as independent as possible. Above all, we live by our three core values – kind, supportive and trusted. RMBI Care Co. is part of the Masonic Charitable Foundation.



The Association of Friends

The Association of Friends are independent charities made up of volunteers, which exist to support each of our care homes.

The Home's Association of Friends works closely with James Terry Court, supporting residents and staff by organising events and fundraising for different activities to help enhance our residents' lives.

■ Diane Rumsby, Home Manager at James Terry Court.

Our awards



The Royal Masonic Benevolent Institution Care Company (RMBI Care Co.)

Top Mid-size Care Home Group 2022



Albert Edward Prince of Wales Court, Porthcawl Top 20 Care Home in Wales 2023

Harry Priestley House, Doncaster Top 20 Care Home in Yorkshire & The Humber

2024



The Royal Masonic Benevolent Institution Care Company (RMBI Care Co.) Learning at Work Week Impact Awards 2022



Devonshire Court, Leicester Great British Care Awards 2024 National Dementia Carer Award Winner

Continuous recognition

In 2022, RMBI Care Co. was awarded the 'Top 20 Mid-size Care Home Groups 2022' Award by leading UK care home directory carehome.co.uk for the fifth year running.

Within the portfolio, Albert Edward Prince of Wales Court, in Porthcawl, and Harry Priestley House, in Doncaster, were recognised as 'Top 20 Care Homes' in Wales and Yorkshire & The Humber, respectively.

These awards are based on reviews and recommendations received on the site from residents, their families and friends.

Ensuring professional development

We invest in providing excellent training and development opportunities for our staff members. Over the years, this continued support and effort has shown our learning and development offering to be of award winning status.

Recognition has been seen from the Learning at Work Week 2022, the National Care Awards 2020, the Great British Care Awards 2024, and the HR Excellence Awards 2022 as finalists for the Best Learning and Development Strategy, among other acknowledgments.

Our Homes

1 Albert Edward Prince of Wales Court

Penylan Avenue, Porthcawl, Mid Glamorgan CF36 3LY Tel: 01656 785311 Email: albert.edward@rmbi.care

2 Barford Court

157 Kingsway, Hove BN3 4GR Tel: 01273 777736 Email: barford.court@rmbi.care

3 Cadogan Court

Barley Lane, Exeter, Devon EX4 1TA Tel: 01392 251436 Email: cadogancourt@rmbi.care

4 Connaught Court

St Oswalds Road, Fulford, York YO10 4FA Tel: 01904 626238 Email: connaught.court@rmbi.care

5 Cornwallis Court

Hospital Road, Bury St. Edmunds, Suffolk IP33 3NH Tel: 01284 768028 Email: cornwallis@rmbi.care

6 Devonshire Court

Howdon Road, Oadby, Leicester LE2 5WQ Tel: 01162 714171 Email: devonshire@rmbi.care

James Terry Court

90 Haling Park Road, South Croydon, Surrey CR2 6NF Tel: 020 8688 1745 Email: jamesterry@rmbi.care

8 Prince Philip Duke of Edinburgh Court

Mole Road, Sindlesham, Wokingham, Berkshire RG41 5EA Tel: 01189 787496 Email: princephilip@rmbi.care

9 Prince Edward Duke of Kent Court

Stisted Hall, Kings Lane, Stisted, Braintree, Essex CM77 8AG Tel: 01376 345534 Email: stistedhall@rmbi.care

10 Prince George Duke of Kent Court

Shepherds Green, Chislehurst, Kent BR7 6PA Tel: 020 8467 0081 Email: princegeorge@rmbi.care

Prince Michael of Kent Court

Stratford Road, Watford, Hertfordshire WD17 4DH Tel: 01923 234780 Email: prince.michael@rmbi.care

2 Queen Elizabeth Court

Clarence Drive, Craig-y-Don, Llandudno, Conwy LL30 1TR Tel: 01492 877276 Email: queenelizabeth@rmbi.care

3 Scarbrough Court

Alexandra Way, Cramlington, Northumberland NE23 6ED Tel: 01670 712215 Email: scarbrough@rmbi.care

4 Shannon Court

Shannon Court Road, Hindhead, Surrey GU26 6DA Tel: 01428 604833 Email: shannon.court@rmbi.care

15 The Tithebarn

Moor Lane, Great Crosby, Liverpool L23 2SH Tel: 0151 924 3683 Email: tithebarn@rmbi.care

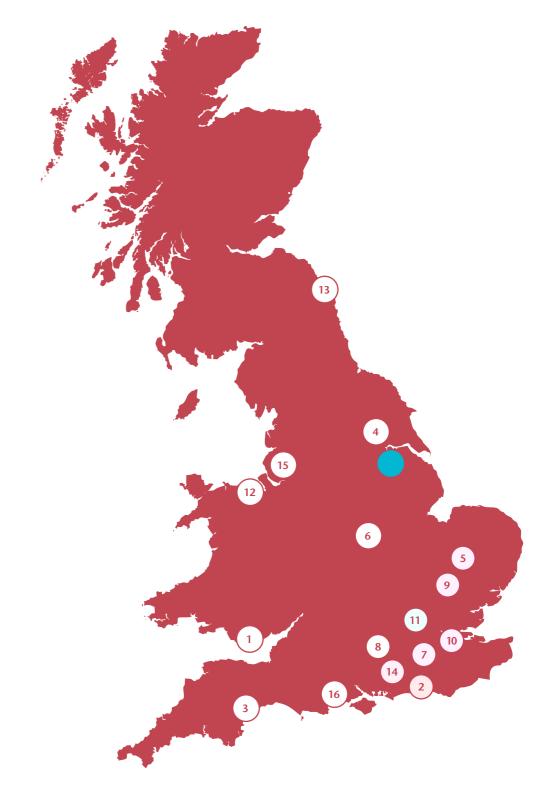
16 Zetland Court

128 Alumhurst Road, Westbourne, Bournemouth BH4 8HU Tel: 01202 769169 Email: zetland.court@rmbi.care

Care for adults with learning disabilities

Harry Priestley House •

30 Fieldside, Thorne, Doncaster DN8 4BQ Tel: 01405 814777





66 We were extremely grateful to find James Terry Court. There's a strong and caring management team in place, and the staff are knowledgeable, friendly and totally dedicated to the resident's well-being.

Son of a resident, carehome.co.uk review

Apply today

How to apply

If you would like to apply to live at James Terry Court, please contact us on **020 8688 1745** or email **jamesterry@rmbi.care**. Please see our Eligibility Guide in the Apply for Care section of our website.

Funding your care

Which? online provides a useful tool to support people with information on the different payment options; visit www.which.co.uk/later-life-care for more details. You can also get in touch with the Home Manager of your nearest Home to discuss the application process, including our eligibility criteria and funding options.

What happens next?

If you're ready to take the step to move into our Home, an assessment will be carried out to help us understand your needs and how we can support you. If a space is available and we can meet your care needs, we'll offer you a room. The fee covers accommodation, meals and care, and this may change if your needs change.

