



# Our Impact 2024/25

Caring is our way of life

Kind Supportive Trusted



# Contents

About RMBI Care Co.	3
Managing Director: Reflecting over the decade	4
Chair and Managing Director's Foreword	5
Meet resident Mary Williams	6
Our Performance	8
New Developments	9
Our Finances	12
A day in the life of a Home Manager	13
Our People	14
Our Sustainability	16
Our Partners: Caterplus	20
Our Partners: IP Technology	22
Governing Body	23
Our Homes' Locations	24



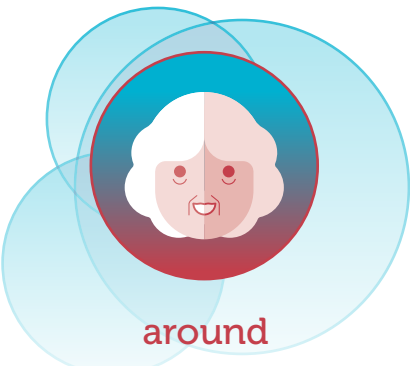
# About RMBI Care Co.

At RMBI Care Co. we provide residential care, nursing care and residential dementia support to older Freemasons, their families and people in the wider community. We have been caring for older people for over 180 years and today, we support around 1,000 residents across our 17 care homes in England and Wales.

We treat each person as an individual. We believe that everyone should be able to enjoy later life, and we are here to help our residents stay as independent as possible but also provide support when

it is needed. We have a passionate and skilled team who deliver the highest quality of care to our residents, and we live by our values: **Kind**, **Supportive** and **Trusted**.

RMBI Care Co. is part of the Masonic Charitable Foundation – a grant-making charity that encourages opportunity, promotes independence and improves wellbeing for those that are in need, disadvantaged or marginalised. Every year, the Masonic Charitable Foundation gives over £5.5 million to support charitable projects in communities across England and Wales, as well as medical research. A wide range of grants and services are also available for Freemasons and their families who are experiencing difficulty.



around  
**1,000**  
residents across 17 care homes in England and Wales, supported by around 1,500 staff members

## Awards



- Social Care Nurse, London
- Care Home Registered Manager, National
- Care Home Registered Manager, East
- Dementia Carer Award, North West



Harry Priestley House 'Top 20 Care Home in Yorkshire & The Humber 2024'



Connaught Court, Cornwallis Court, Devonshire Court



Menopause Friendly Employer, 2023



Campaign of the Year Finalist 2025



# Reflecting over the decade Managing Director, Mark LLOYD

When I first started as Managing Director in 2016, our charity was facing a number of challenges, like many other providers. This included a couple of our Homes in special measures with our regulators. We needed to raise our professional standards.



Fast forward almost 10 years and I cannot be happier where the charity is now. In April 2025, each Home in our portfolio is rated 'Good,' 'Outstanding' or 'Fully compliant' with our regulators. We have endured steady changes in our management team over the years, and I believe this has strengthened the leadership in our Homes and wider organisation.

Key developments in how we deliver care have included moving to electronic systems to streamline our data, and offering a more comprehensive training plan for all employees. We are more proactive in relation to health and safety, and through consultation with staff, we redefined our values to build on our ethos; we are Kind, Supportive, and Trusted.

As with the rest of the world, we endured a pandemic, where we sadly lost some residents. The dedication, passion and commitment of our staff during this difficult time has created stronger, passionate and more resilient teams.

The profile and complexity of people entering our Homes has fundamentally changed. Residents require increased end of life support, which usually involves a form of dementia or nursing care. We are continuously looking at how we can meet our residents' changing needs, and are in the process of building our second new-build Home to offer specialist care.

Investors also showed belief in our charity as we gained confidence in the stock market in 2023, with our first sustainability bond to fund our development plans; a first for the charity.

In June 2025, I will be stepping down as Managing Director. I am incredibly grateful to our amazing staff members; they go above and beyond every day to support our residents, which has also been recognised in a number of awards in recent years. I wish the next person who takes on this role every success in moving the charity forward to the next stage.

# Chair and Managing Director's Foreword

We welcomed almost 500 new residents into our 17 care homes over the last year for either permanent care or a respite stay, and each resident is supported by our caring, skilled and experienced staff teams.

Our end-of-year accounts, which you can find on page 11, also confirm we have had the strongest year in over a decade in meeting our financial objectives.

In September 2024, our Trustees approved a new 10-year strategic plan to consolidate our portfolio, and to ensure we adapt to the ongoing demand for dementia and nursing care. Our Property and Health & Safety teams continue to manage our estate effectively, which has involved redesigning areas in some of our Homes to support increased complex care needs, as we gradually reduce the number of our residential placements.

Following the opening of our new-build Home Prince Philip Duke of Edinburgh Court, in Wokingham, Berkshire, in 2022, our second

new-build Home on the site of Cornwallis Court in Bury St Edmunds, Suffolk, is now in progress as we work closely with our construction partner Kind & Co. The first phase is due to be completed by 2026.

We would like to thank our dedicated staff teams at every level, and acknowledge the support of our residents and their families. We are grateful to the MCF, our Trustees and Committee Members, members of our Associations of Friends, and the wider community of Freemasons, who continue to support our work to deliver the best possible care to our residents.



John Boyington CBE  
Chair of Trustees



Mark Lloyd  
Managing Director



# Meet resident Mary Williams

## Mary Williams: RAF engineer, published author and centenarian

Resident Mary, who turned 100 years old in June 2024, has been living at Queen Elizabeth Court, in Llandando, for three years.

Born in Surbiton, South West London, in 1924, Mary lived with her family. Her father was an accountant, whilst her mother was a homemaker and cared for Mary and her two brothers. During her career, Mary worked as an RAF engineer, which she says was one of her most 'interesting times.' She enjoyed everything about her job, especially the mechanical theory, which she found fascinating.

Mary married her husband, John Richard, and they had three children; today she has two grandchildren and three great-grandchildren. She puts her longevity down to having a positive outlook in life and a strong mind. 'I don't smoke and I try to eat healthy,' she adds.

## Being active at 100

An active resident, Mary enjoys her independence as well as taking part in the different activities and entertainment planned by staff at the Home. She

says: 'I can go where I want and see who I want in the building.' On a typical day, Mary wakes early, eats breakfast, watches a little TV, and joins in the morning activity followed by lunch and some afternoon entertainment before dinner.

She enjoys gardening, reading, socialising with fellow residents during the Sunday morning newspaper chat group, and is always up for a general knowledge quiz. Mary is a published author and wrote her autobiography about her earliest memories, including pre-war London, the war years, family life, and later life in North Wales. She says writing her book has been her greatest achievement.



Queen Elizabeth Court provides residential care, nursing care and residential dementia support for up to 62 residents. To find out more about the Home, visit [rmbi.org.uk/home/queen-elizabeth-court-llandudno](https://rmbi.org.uk/home/queen-elizabeth-court-llandudno)

# Our Performance

## Raising our dementia care standards

Currently, we have three Homes rated 'Outstanding' by the Care Quality Commission (CQC) and 14 Homes rated 'Good' or 'Fully compliant' with CQC or Care Inspectorate Wales (CIW).

In 2024, we launched our dementia accreditation, EMBRACE, to recognise outstanding support, care and attention to residents living with dementia and their loved ones.

Led by Anne Child MBE, Pharmacy and Dementia Specialist Lead, and Lucy Tupenny,

Assistant Director of Quality and Governance, staff are being supported to raise and maintain their dementia care standards using a suite of modules, some of which have now been externally accredited by the Continuing Professional Development (CPD) Certification Service. Three Homes (Zetland Court, in Bournemouth; Prince George Duke of Kent Court, in Chislehurst; and Prince Philip Duke of Edinburgh Court, in Berkshire) have all been awarded the accreditation for their dementia services.

In 2025, we expect more Homes to join this list as we support staff to engage, learn and deliver the highest standards of dementia care.



## New nursing dementia service

Prince Philip Duke of Edinburgh Court, in Berkshire, became our first Home to offer a nursing dementia service in October 2024. The new service can support up to seven residents living with dementia and additional nursing needs, delivered by registered nurses with dementia experience.

Our dedicated staff build on the strengths and capabilities of each individual, meeting the unique circumstances, background and preferences of the resident and their loved ones. We are also looking at other services that could benefit from this service over the coming year.





### Celebrating our achievements

Staff members at Home, Regional and Head Office level, as well as the charity's Trustees, celebrated our achievements during our annual conference in Birmingham, in November 2024.

The conference theme, *The Art of Great Care*, highlighted RMBI Care Co.'s achievements, innovation and built strengths. It gave staff members the opportunity to exchange knowledge and share insights, challenges and opportunities for the future.

Several staff members were also recognised in the 2024 Great British Care Awards for their exceptional work and leadership. Nina Stephens, Home Manager at Prince George Duke of Kent

Court, in Kent, won the Registered Home Manager Award at the national finals in March 2025.

Tonya Bibby, Clinical Nurse Manager at James Terry Court, in South Croydon, received the Social Care Nurse award for London; Simon Doherty, Home Manager at The Tithebarn, in Liverpool, received the Dementia Carer Award for the North West, and Denise O'Brien, Regional Operations Manager for the Central Region was awarded Registered Home Manager for the East.

### Technology-enabled care

All our Homes now benefit from electronic care planning, medication management and auditing modules. These systems are linked to a data

hub, allowing information to be shared across modules to support enhanced analysis and data comparison.

Over the last six months, we have been running a pilot study with our partners Access TEC to monitor the accuracy, reliability and user satisfaction of the alert system within their platform. We have also been exploring new hardware, including a falls monitor in several Homes, which is designed to detect and report falls.

We will be using the data from this study to determine whether such systems can help to enhance safety, improve response times, and support care delivery within our care services. As these products continue to be established, we are keen to be at the forefront to share our knowledge and expertise.

Within the next few years, we would like to be in a position to offer residents a range of technology products as add-ons to their care packages, such as bespoke monitoring devices. Our aim is to give residents and their loved ones a greater insight into the care and support we provide as well as a greater peace of mind.

### Residents' survey

Results are in for our latest residents' survey where over 400 residents shared their views about living in an RMBI Care Co. Home. Each Home has received their results so feedback can be analysed for areas rated positively, those that could be improved, and action plans put in place. Here is a snapshot of some of the feedback we received from our residents:



95%

Residents said their care home is a safe and secure place to live



91%

Residents have confidence and trust in our staff



89%

Residents are very satisfied/satisfied with the standard of their care home



81%

Residents are very happy/happy living at their care home

\*based on feedback from 423 residents, Sep –Nov 2024



# Our Developments

## Suffolk new-build Home takes shape

In summer 2024, construction started on our new-build care home in Bury St. Edmunds, in Suffolk, on the site of our current Home, Cornwallis Court.

During the first phase of the new-build, it was necessary to demolish our small, separate Dementia House. After consulting with residents, we made some adaptations to a part of the main Home to ensure they were able to move to a safe and meaningful space.



The foundations for the new basement have been laid as well as a new temporary car park at the front of the Home, providing easy access for staff and visitors.

The new Home has been designed to meet the changing needs of older people and will offer residential care, nursing and residential dementia support for up to 64 residents. A sustainable approach, including using more energy-efficient technologies and materials, such as solar panels and car charging points, will be adopted where possible throughout the Home.



## Key developments

At our Grade II listed Home Zetland Court, in Bournemouth, we recently opened a new Dementia House, which can support up to 10 people.

At Prince Edward Duke of Kent Court, in Braintree, Essex, we are currently refurbishing some of the common areas of the Home and modernising the Dementia House, with anticipated works to be complete by spring 2025. We are also refurbishing some areas of Prince George Duke of Kent Court, in Chislehurst, including the main reception area, which residents and staff can enjoy by summer 2025.

Developments at James Terry Court, in South Croydon, Surrey, are also in progress. The Home added a new Dementia House over the last year, which can support up to nine people, and we are now looking to increase our support for residents requiring end of life care.

## Our Finances

In 2025, RMBI Care Co. demonstrated strong financial performance, reflecting its continued commitment to delivering high quality care to residents while maintaining operational efficiency and sustainability.

### Key Highlights include:

- **Revenue:** RMBI Care Co. generated a total revenue of £64.6m, marking a 5 % increase compared to £61.5m in 2023/24. This growth was driven by the continued delivery of quality care to residents alongside improvements in the enquiries and admissions process. Total revenue included contributions from the Masonic community, amounting to £6.4m. These were received through direct donations, legacies, and donations via our group charity, the Masonic Charitable Foundation (MCF). In addition, income from investments and other activities contributed a further £1.9m.
- **Operating costs:** Operating expenses before depreciation for the year were £60.2m, a 1.6% increase from £59.3m in 2023/24. Despite challenging economic and operational conditions, the cost of providing care during this financial year showed a below inflationary increase.

- **Charitable support:** Consistent with previous years, payments received from local authorities for the care of supported residents remained significantly below the actual cost of delivering that care. To address this funding gap, RMBI Care Co. provided charitable support exceeding £13m.

- **EBITDA:** The EBITDA for the current financial year of £3.12m was £2.16m higher than the previous year EBITDA of £961k. This represents a 225% growth, highlighting the organisation’s sound financial management and effective allocation of resources.

- **Reserves:** At the end of the year, reserves stood at £103.7m, providing a strong financial foundation for future growth and continued investment.

### Investment in care services:

RMBI Care Co. continued to prioritise investment in the care of its residents, allocating £7.8m towards facility upgrades and staff training.

Construction is also underway for a new-build care home in Bury St Edmunds. These investments are aligned with our long-term strategy to enhance the quality of care and meet the growing demands of the aging population.



## RMBI Care Co. EBITDA £000

Income from charitable activities and donations	63,350
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Operating costs excluding depreciation and interest	60,230
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EBITDA (Earnings before interest, tax, depreciation)	3,120
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## Net Assets % £000

Care Home & other tangible assets	75	77,873
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Investments	15	15,487
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Net other assets	9	9,294
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Social investments	1	1,069
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<b>Total</b>		<b>103,723</b>
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(Financial Summary for the Year Ended 31 March 2025 based on unaudited data in April 2025)



# A day in the life of a Home Manager

Home Manager Iain Slack has been leading the team at Zetland Court, in Bournemouth, for six years.



“Tuesday afternoons are my favourite time,” says Iain. “Residents and I gather at our regular community meeting. I share what is happening in the Home, what’s going well and what’s not going so well, and residents share their thoughts and concerns. We also spend time together talking and reminiscing about life experiences. Each day can be similar, but it can also be very different; that’s one of the joys of working in residential care.”

Iain says the Home’s ethos is about valuing the personhood of each resident. “We aim to help

residents remain who they are and not allow their uniqueness to be taken by age or a condition. We encourage a truly relationship-based approach to care.” This mantra has helped the Home to achieve its ‘Outstanding’ rating in its recent internal audit, which the team is very proud of.

Iain works hard to create a positive work culture by valuing all team members: “Each person plays a vital role to help run our Home. I try to make myself available to all staff by listening, supporting and celebrating them wherever and however I can.”

An average day for Iain starts at around 8.30 am. “I usually greet residents having breakfast in the dining room, and check on the kitchen staff to make sure they have everything they need,” he says.

Following this, Iain meets with the management team to review how residents were overnight and to discuss any issues. Throughout the day, there are usually a number of meetings with residents, families or staff, and Iain checks in on the different teams, overseeing the running of the Home.



Read more about Zetland Court at: [rmbi.org.uk/home/zetland-court-bournemouth](https://rmbi.org.uk/home/zetland-court-bournemouth)

# Our People

We recognise that those that care for others are often less likely to put their own needs first, so it is vital that we offer a range of opportunities to enable our staff, especially those working in our care homes, the chance to do so.

## Wellbeing

Over the last year, we continued our focus to support employees by providing a range of wellbeing initiatives. In April 2024, we commenced our new Pillars of Wellbeing Programme following a review of our Wellbeing Strategy. Our Wellbeing Champions deliver events each quarter and they provided information, guidance and activities on four main themes:

- Emotional Wellbeing
- Physical Wellbeing
- Financial Wellbeing
- Social Wellbeing.

At our 2024 Annual Managers’ Conference, Scarborough Court, our Home in Cramlington, Northumberland, received the Wellbeing Award for creating an innovative outside wellbeing area to provide a safe and tranquil space of their own.





## Learning and Development

We were delighted to be named the National Winner in the 2024 Learning at Work Week Awards for Supporting Business and Organisational Goals, which was a joint entry with our group charity, the MCF.

The judges noted: “RMBI Care Co. and the MCF’s commitment to improving employee wellbeing,

reducing mental health-related absences and creating an inclusive atmosphere for remote workers was central to their success during Learning at Work Week. By facilitating targeted and accessible activities, the organisation aimed to promote continuous learning and cultivate a culture of openness around mental health.”

The Learning and Development team (L&D) has also received external accreditation for our in-

house designed courses, and we have 12 courses or modules recognised by the Continuing Professional Development (CPD) Certification Service.

Finally, the L&D team received the Team of the Year Award at our Annual Managers’ Conference, recognising their many achievements, including providing a platform to enable employees to embrace learning and to continue developing their careers.

As we aspire to be an employer of choice, our data shows that many of our people strategies are benefiting our employees and contribute to making a difference.

**16%**

attrition/employee turnover, against a sector average of 24%

**96%**

of mandatory training compliance reported

**51**

people gained a promotion during the period

**5**

years, average length of service across 1,500 employees, with our longest service at 39 years

**4.7%**

days lost of sickness absence in the period of 12 months

**81%**

are signed up to our Employee Assistance Programme compared to a sector average of 50%



## Equity, Diversity and Inclusion (EDI)

Our EDI Committee is chaired by one of our Trustees and attended by a diverse range of Trustees, Non-Executive Committee Members and employees. We continue to regularly review our resident and employee data to ensure that we have a good understanding of the diversity of our residents and those that work for us.

Our EDI Calendar provides a range of events, including religious and cultural festivals. It also recognises national and international events,



such as International Men’s Day and Women’s Day, LGBTQ+ History Month, Pride Month, Black History Month, and Stress Awareness Month.

Our Homes are encouraged to host events that include our residents, employees and families to strengthen engagement across our Homes’ communities. In some Homes, employees have shared their national dress and interesting facts about their cultures, including language, history and traditional foods. This has helped to inform



colleagues and residents of their unique cultural differences, and breaks down barriers and assumptions.

The EDI Team of the Year Award was given to Prince George Duke of Kent Court, in Chislehurst, for their continued focus on enabling residents to feel comfortable to share their personal stories, which they had previously felt unable to share.





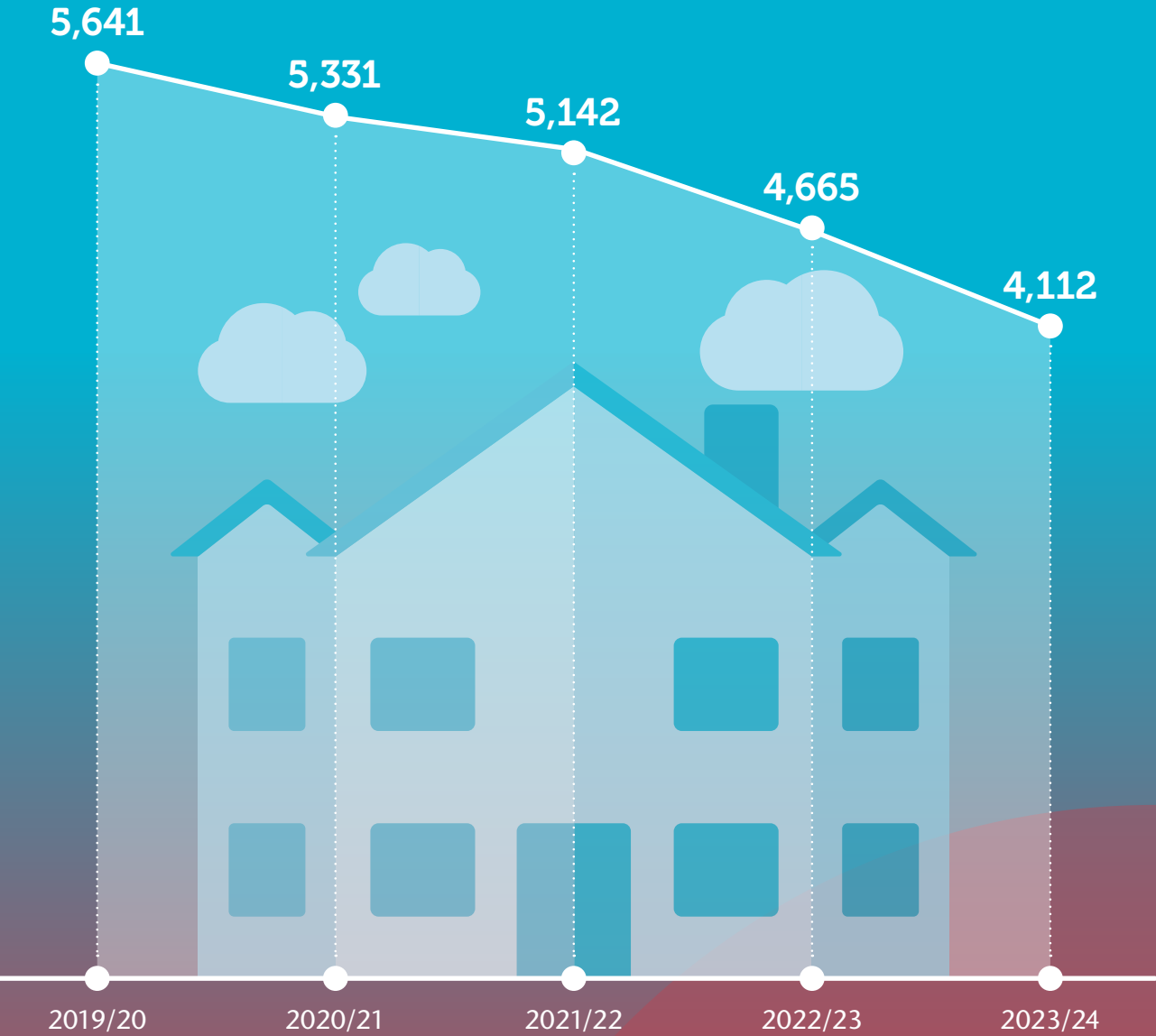
# Our Sustainability

Over the last six years, we have been working with an environmental consultant, Lantern (UK) Ltd, to help us understand our environmental impact. We are increasingly conscious of the rising pressures on financial and natural resources and are committed to reducing our carbon footprint.

We are also part of the Energy Savings Opportunity Scheme (ESOS) and provide an annual report for Streamlined Energy & Carbon Reporting (SECR). We believe our Sustainability strategy is critical in safeguarding affordable care for residents now and in the future, as well as maintaining a happy and healthy workforce.




RMBS Care Co. - UK Greenhouse Emissions Data (Total Gross Emissions)




Where we are now

To date, we have reduced our carbon footprint by 27% since 2019/20. We are also finding ways to reduce the amount of energy we consume, use energy efficiently, and generate our own low and/or zero carbon energy where possible, especially as part of our new-build projects. In achieving this, our goals are:



To become **carbon neutral** by 2030



To halve our 2019 **carbon footprint** before 2029



## Sustainability focus areas

We are focusing on nine key themes: Energy, Waste, Water, Transport, Food, Materials, Biodiversity, Pollution, Training, Communication and Education.

A member of the Senior Leadership Team is responsible for driving forward each theme across the organisation, where we have set objectives, targets and actions. Key areas of change over the last year include:



### Waste and Recycling

In June 2024, we consolidated our waste management services, which means one service provider now manages waste and recycling for all our Homes. This has helped us to monitor and measure our environmental data as well as our contribution to landfill more accurately.

In April 2024, new Welsh recycling legislation came into force for our two Homes in Wales, affecting how we manage and transport waste. We have since seen a huge increase in recyclable materials separated from general waste, including food waste, paper, cardboard, glass, metal, plastic, electrical equipment, and textiles. We are also closely monitoring our stock management of cleaning consumables, working with our suppliers to reduce holding stock, packaging waste and product disposal.

### Energy

To date we have installed 116 kW's of solar PV panels across our Homes, saving over 20,000 kg in CO2, or the equivalent of 1,361 trees planted. We plan to roll out solar PV systems to all suitable Homes in the next three to five years, install electric car charging points, add insulation in our properties, and improve room heating controls.



### Communications

We have a growing group of staff members known as Environment and Sustainability Links (ESL). They meet once a month to discuss ideas and activities to encourage residents and staff to become more environmentally conscious. Our 'Greener Competition' saw residents and staff come up with creative ways to make reusable Christmas trees, wreaths and other decorations using natural materials during the festive period. During World Environment Day, some Homes shared supportive literature, whilst others invited local environment specialists to give talks.



### Biodiversity

Bee Week was perhaps the most engaging event in our Homes over the last year. Staff came up with innovative activities to show the importance of bees for our ecosystem. Some Homes planted wild gardens, safely installed beehives, invited local beekeepers to speak, and created bee hotels. We have also started an annual tree planting campaign funded by National Highways and have received 500 tree saplings to plant around our Homes.

### Training

Our Environmental Awareness online training course, which launched in May 2023, provides all staff with a basic understanding and awareness of our environmental impact and its importance. Currently, over 98% of our staff have completed this training.



You can read more about our Sustainability strategy on our website at [rmbi.org.uk/sustainability-statement](https://rmbi.org.uk/sustainability-statement)





# Our Partners: Caterplus

by Gill Heath, Divisional Director, Care & Retirement Living, Elinor UK

Caterplus are proud to have been selected as RMBI Care Co.'s caterer of choice. Sharing values that are important to both companies are at the forefront of this partnership, helping to enhance the resident experience whilst contributing to our global sustainability responsibilities.

Currently, we source 60% of our ingredients locally and seasonally. This allows us to offer fresher, more flavourful products while supporting local farmers and reducing our environmental footprint. By prioritising seasonal ingredients, we ensure our offerings are aligned with the best available produce throughout the year, providing a menu full of choice, freshness and nutritional balance for residents to enjoy, whilst minimising waste.

All our fresh and frozen fish are responsibly sourced by following the guidelines of the Good Fish Guide. This trusted resource helps us select sustainable seafood, supporting the health of marine ecosystems and promoting ethical fishing practices. By adhering to these standards, we aim to offer residents high-quality fish while contributing to the long-term preservation of ocean life.

We pride ourselves on our people investment partnering for recognised accreditation and learning opportunities. The success of our Chef academy, mentoring and Womentoring programmes has enabled us to fill 55% of our management positions internally. With an internal library of over 250 Learning & Development courses, our career development and growth opportunities ensure we retain and attract knowledgeable and passionate professionals who strive to enhance the lives of our residents.

Our Catering teams working in RMBI Care Co. Homes meet frequently to socialise with residents, who collaborate with us to develop the catering service within their Home. Caterplus feel passionately about contributing to the social value of each Home and work closely to deliver a calendar full of occasions and events that brings a smile to everyone's face."



## Caterplus: Focus on Sustainability

Caterplus have a set target to achieve Net Zero by 2050. The near-term 2030 carbon reduction targets are:

- 25% reduction in CO<sub>2</sub> per meal served
- 100% reusable, recyclable or compostable food packaging
- Maintaining 100% renewable electricity for direct-supplied contracts
- A 50% reduction in food waste
- 100% of our car fleet to be fully electric.

For more information about Caterplus, please visit [caterplus.co.uk](https://caterplus.co.uk)

# Our Partners: IP Technology

by Adam Caine, Director, IP Technology

IP Technology have been working in partnership with RMBI Care Co. for over 23 years. During this time, we have seen the care landscape change dramatically, both in the care required and how it is delivered.

When we began our partnership in 1999, wage slips were sent to Head Office via post, fax machines were used for prescriptions, and some of our Homes were still using typewriters. We have come a long way since then, and RMBI Care Co. has continued to find innovative solutions to deliver care more efficiently and effectively.

We have worked closely with the charity to support this and, as a result, we have a strong infrastructure in all care homes, with digital systems for care records and medication now easily accessible.

The investment in this infrastructure has resulted in superfast Home-wide fibre Wi-Fi for residents and their visitors. We have also recently completed the installation of network security appliances in all care homes, which ensures both staff and residents are safe whilst online.

Most recently, we are running a trial for Wi-Fi phones, which support residents to have their own handset, phone number, and the ability to make and receive calls whilst living at the Home. If rolled out, this would support new residents who previously had to set up their own phone lines, or come to reception to make or receive calls. The feedback has been incredibly positive and has helped residents to feel more independent and connected to their loved ones.

IP Technology are continuously working with RMBI Care Co. to monitor our systems, to ensure that both residents and staff get the best possible digital experience."

For more information about our services, please visit [ip-technology.com](https://ip-technology.com)







Staff and guests celebrate at the Great British Care Awards and the Safety, Health & Excellence Awards ceremonies.

# Governing Body

The ongoing support of our Senior Leadership Team, Governing Body and the community of Freemasons ensures that we are able to deliver the highest level of care and support to residents living in our care homes.

The charity has an appointed Board of Trustees who have responsibility for the strategy and delivery of all legal obligations. They are:

- VW Bro John Boyington CBE (Chair)
- W Bro David Southern (Deputy Chair)
- Debashis Dasgupta (Treasurer),  
*appointed November 2024*
- W Bro David Snowdon
- Charlotte Miller
- RW Bro Mark Constant
- W Bro Malcolm Vede
- W Bro Dale Gilbert
- Bro Bert Van Herck
- W Bro Martin Bevan
- Jane Clancey, *appointed November 2024*
- Bro Neil Graham, *appointed November 2024*

## Grand President

MW Bro HRH The Duke of Kent, KG Grand Master

## Deputy Grand Presidents

- MW Bro J Spence, DL
- RW Bro Sir Michael Synder
- RW Bro DJ Medlock, DL
- RW Bro AS Varley

## Grand Vice Presidents

- VW Bro CJ Caine
- W Bro PE Cornish
- Mr DR ff Innes
- W Bro RW Marks
- RW Bro JE Moore
- RW Bro JH Newman OBE
- RW Bro RJ Race, DL
- W Bro J Reuther
- RW Bro W Shackell CBE
- W Bro D Vine
- VW Bro RJ Wade
- RW Bro Sir P Williams OBE KStJ DL

## The Senior Leadership Team

Mark Lloyd  
*Managing Director*

Louise Bateman  
*Group Human Resources Director*

Brett Edwards  
*Health, Safety and Risk Director*

Debra Keeling  
*Development Director*

Marc Nelson-Smith  
*Property Director*

Lal Ranasinghe  
*Finance Director - Operations*

Karen Salley  
*Operations Director*



# Find your local RMBI Care Co. Home

At RMBI Care Co., we provide residential care, nursing and residential dementia support to older Freemasons, their families and people in the wider community.

We have been caring for older people for over 180 years and today we support around 1,000 residents across 17 care homes in England and Wales.

Contact your preferred Home today to find out more about our services.

1 Albert Edward Prince of Wales Court, Bridgend  
Tel: 01656 785 311

2 Barford Court, Hove  
Tel: 01273 777 736

3 Cadogan Court, Exeter  
Tel: 01392 251 436

4 Connaught Court, York  
Tel: 01904 626 238

5 Cornwallis Court, Suffolk  
Tel: 01284 768 028

6 Devonshire Court, Leicester  
Tel: 01162 714 171

7 James Terry Court, Croydon  
Tel: 020 8688 1745

8 Prince Philip Duke of Edinburgh Court, Berkshire  
Tel: 01189 787 496

9 Prince Edward Duke of Kent Court, Essex  
Tel: 01376 345534

10 Prince George Duke of Kent Court, Kent  
Tel: 020 8467 0081

11 Prince Michael Of Kent Court, Watford  
Tel: 01923 234 780

12 Queen Elizabeth Court, Llandudno  
Tel: 01492 877 276

13 Scarbrough Court, Northumberland  
Tel: 01670 712 215

14 Shannon Court, Surrey  
Tel: 01428 604 833

15 The Tithebarn, Liverpool  
Tel: 0151 924 3683

16 Zetland Court, Bournemouth  
Tel: 01202 769 169

17 Harry Priestley House, Doncaster  
Residential care for adults with learning disabilities.  
Tel: 01405 814 777



RMBI Care Co. is part of the Masonic Charitable Foundation.  
For more information, please visit: [www.mcf.org.uk](http://www.mcf.org.uk)



**The Royal Masonic Benevolent Institution Care Company**

60 Great Queen Street, London, WC2B 5AZ

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Email: [enquiries@rmbi.care](mailto:enquiries@rmbi.care)

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